

Privacy Notice – Supported Learning Students - Personal Learning Support Plan

Ayrshire College (the College) is providing you with this information to comply with data protection law to ensure that you are fully informed and that we are transparent in how we collect and use your personal data.

Your privacy and trust are very important to us, and this Privacy Notice provides essential information about how the College handles your personal data (information) and the rights you have in relation to how we use your data. The College is committed to complying with all applicable Data Protection legislation.

Who are we?

Ayrshire College is the 'Controller' and is responsible for looking after the personal data that you provide.

Registered office – Ayr Campus
Dam Park, Ayr
KA8 0EU

For any queries or concerns about how your personal data is being processed you can contact the Data Protection Officer (DPO) at dataprotection@ayrshire.ac.uk

This privacy notice relates to the following process:

PERSONAL LEARNING SUPPORT PLAN (PLSP) – SUPPORTED LEARNING STUDENTS

Purpose for processing – why do we collect information about you?

We collect and use your information for the following purposes:

This process applies to students who are registered with the Supported Learning Team. We collect this information to enable us to assess your learning support needs. To meet your learning needs, the Supported Learning Team create a Personal Learning Support Plan (PLSP) to make recommendations to College Curriculum staff for reasonable adjustments that could be made in the classroom. Supported learning staff will also make notes in the PLSP of any future support meetings with you and any personal goals that you have while at college.

Our lawful bases for processing your information are:

Article 6(1)(c) “processing is necessary for compliance with a legal obligation to which the controller is subject”; and

Article 6(1)(e) “Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.”

The College is required to provide support and make reasonable adjustments under the Equality Act 2010.

The Post 16 Education (Scotland) Act 2013 requires the College to provide quality fundable courses and provide appropriate support for students.

Where you have authorised that your personal information is disclosed to a third party (such as a parent or guardian, or another organisation) then the lawful basis for this disclosure is consent (Article 6(1)(a)). You can withdraw this consent to disclosure at any time by contacting your guidance lecturer.

The data being used includes special category (sensitive) data. Our legal reason for using this sensitive data is/are:

Article 9(2)(g) “processing is necessary for reasons of substantial public interest”, relying on the following condition: DPA Schedule 1 Part 2 Statutory etc and government purposes 6 (2) (a) conferred under the Equality Act 2010.

What information do we collect about you?

Personal Data	Special category personal data
Name	Disabilities/Learning Support Needs
Date of Birth	Health conditions
Address	
Telephone number	
Email address	
Parent/Key worker (if applicable)	
Third party Contact (if applicable)	
Care Experienced	

Ayr Campus
Dam Park
Ayr, KA8 0EU
T 01292 265184
E enquiries@ayrshire.ac.uk

Kilmarnock Campus
Hill Street
Kilmarnock, KA1 3HY
T 01563 523501
E enquiries@ayrshire.ac.uk

Kilwinning Campus
Lauchlan Way
Kilwinning, KA13 6DE
T 01294 559000
E enquiries@ayrshire.ac.uk



How do we collect it?

Most of the information is collected directly from you but we may contact your previous school, training provider, or referring external agency where we require more information and context about the information you provide.

You are obliged to provide this information for the purpose of applying for additional learning support during your attendance at College. A PLSP is optional, but the support/adjustments cannot be offered if information is not provided.

If you were to withhold the information we require for this process, the consequences would be:

We would not be able to provide the most appropriate support to meet your learning needs while at college.

Who do we share your information with?

Your personal information will, or may, be shared with the following organisations or college departments:

- We use the information on the PLSP to make recommendations to College Curriculum Staff for reasonable adjustments that could be made in the classroom/learning environment and alternative arrangements for assessments.
- If you are a student on a School-College Partnership programme, we ask your Guidance Teacher for information and evidence about your learning support needs.
- We may also share information with Local Authority Agencies.

Limited personal data will, or may, be shared with contracted third parties to enable provision of services for the purposes of teaching, learning and administrative support and IT provisioning. For example, your personal data will be transferred and stored on these systems used by the College:

- MS Office IT systems (including email and Teams)
- Capita (UNIT-e student records system)

Details of data transfers to any third countries or international organisations

Your information will not be shared outside of the UK/European Economic Area.

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How do we look after your information and how long do we keep it for?

We will take all reasonable steps to prevent the loss, misuse or alteration of information you give us. Your personal information will be stored securely and will only be accessed by authorised agents, contractors and other organisations who have a business need to know. They will only process your personal information on our instructions, and they are subject to a duty of confidentiality and must comply with data protection law.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

We hold the data in your PLSP for three months after your final term end date. The information will then be reviewed and if you are not continuing at College, your PLSP will be destroyed securely following college procedures. For continuing students, the PLSP will be reviewed and updated throughout your time at College. We will securely delete all PLSPs over three years old.

Automated individual decision-making processes, including profiling.

We do not use any automated individual decision-making about you for the purpose of developing the PLSP.

Your rights

Under Data Protection legislation you have certain rights in relation to how the College manages and uses your personal information:

- The right to be informed (this is the Privacy Notice)
- The right to access your personal data
- The right to rectification if the personal data we hold about you is incorrect
- The right to restrict processing of your personal data

In addition, the following rights apply only in certain circumstances:

- The right to withdraw consent at any time (if consent is our lawful basis for processing your data)
- The right to object to our processing of your personal data
- The right to request erasure (deletion) of your personal data
- The right to data portability
- The right not to be subject to automated decision making including profiling.

For more information about your rights please see www.ico.org.uk.

Contact us

If you have any issues about this notice or the way the College has handled your personal information, please contact our Data Protection Officer in the first instance:

email: dataprotection@ayrshire.ac.uk

Telephone: 0300 303 0303 or write to:

Data Protection Officer
Ayrshire College, Kilmarnock Campus
Hill Street
Kilmarnock
KA1 3HY

Complaints to UK Information Commissioner's Office (ICO)

If you are dissatisfied with the response from the College, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) about our handling of your data:

Email: [Contact us - public | ICO](#)

Telephone: 0303 123 1113 or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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